



# ACCESSING THE VIRTUAL DESKTOP

## Via the Internet: Apple Macintosh OSX

NMH Department of Information Technology

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### OVERVIEW

The Virtual Desktop is available to NMH students, teachers, and administration from nearly any Internet connected computer in the world. Virtual Desktop performance is highly dependent upon the quality of your Internet connection. If you experience poor performance, an upgraded Internet connection should be considered. A good dial-up connection is sufficient, but Cable/DSL connections provide a better experience.

### PREPARING TO USE THE VIRTUAL DESKTOP

Prior to using the Virtual Desktop, it is important to know that the Internet connection is working well. To ensure this, dial up or connect to the Internet in the usual way and visit familiar web sites. If the connection appears to be working well, proceed with configuring the Virtual Desktop session.

### CONFIGURING FOR OS X

1. Be sure that the computer is working well and is connected to the Internet.
2. Open the web browser and go to <http://mydesktop.nmhschool.org>.
3. DO NOT download the web-client software as the page instructs.
4. Enter your network (not SWIS) User Name and Password, and then click LOG IN.
5. Locate and click on the 'customize' icon to view setup options (circled below just to the left of a question mark icon).



6. In the *Client Preferences* section, make sure that 'Client for Java' is selected.
7. There is no need to change the default *Client for Java Packages* list.

8. Click the OK button to accept your selections and return to the previous page.
9. Click the 'return to the applications list' button, then the MyDesktop icon to begin your VDT session



NOTE: Dial-Up users should select the 'MyDesktop via Internet' icon for a better VDT experience.

### CONFIGURING CIRTIX 'NATIVE CLIENT'

An alternative to the Java Client is the Citrix Native Client. The Native Client offers a slightly more efficient experience than the Java Client, but it is not significant.

1. Be sure that the computer is working well and is connected to the Internet.
2. Open the web browser and go to <http://mydesktop.nmhschool.org>.
3. Download the web-client software as indicated in the lower-right side of the page. The Mac Expander should open the file and create a folder for it on your desktop.
4. Run the Installer from the newly created folder and accept all of the default selections.
5. In your web-browser, go to <http://mydesktop.nmhschool.org/cert/>
6. Right-Click (or Control-Click) the file named **NMHCert.crt** and save it to the *cacerts* folder (Probably under Applications-> Citrix ICA Client-> keystore-> cacerts)
7. Close and restart your web-browser, and then go to <http://mydesktop.nmhschool.org>
8. Enter your network (not SWIS) User Name and Password, and then click LOG IN.
9. Click the MyDesktop icon to begin your Virtual Desktop session.

NOTE: While other web browsers and Mac OS versions may be compatible with Virtual DeskTop, NMH IT only officially supports Mac OS X using Safari or FireFox web browsers. The 'Native Client' is only supported with the FireFox web browser version 2 or above.